



CALIFORNIA STATE TREASURER'S OFFICE

California State Government-An Affirmative Action Employer-Equal Opportunity to All Regardless of Race, Color, Creed, National Origin, Ancestry, Sex, Marital Status, Disability, Religious or Political Affiliation, Age, or Sexual Orientation. The State Treasurer's Office complies with the Americans with Disabilities Act (ADA).

PROGRAM TECHNICIAN III DEPARTMENTAL - PROMOTIONAL

It is an objective of the State of California to achieve a drug-free workplace. An applicant for State employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the State, the rules governing civil service and the special trust placed in public servants.

DEPARTMENTAL FOR: State Treasurer's Office

FILING INFORMATION:

Testing is considered **continuous** as dates can be set at any time. The testing office shown below will accept applications continuously and will notify and test applicants as needs warrant.

Applications may be filed in person or by mail with the:
State Treasurer's Office
915 Capitol Mall, Room 538
Sacramento, CA 95814
Attn: Testing Office
(916) 653-3100

DO **NOT** SUBMIT APPLICATIONS TO THE STATE PERSONNEL BOARD.

If you have a disability and need special testing arrangements, mark the appropriate box in Part 2 of the "Application for Examination". You will be contacted to make specific arrangements.

NOTE: Accepted applicants are required to bring either a photo identification card or two forms of signed identification to each phase of the examination.

SALARY RANGE: \$2626 - \$3193

COMPETITION LIMITED TO STATE EMPLOYEES:

Applicants must have a permanent civil service appointment with the department listed above as of the final filing date in order to take this examination.

EMPLOYMENT REQUIREMENTS:

Prior to appointment, persons successful in this exam will be required to undergo a background investigation which includes but may not be limited to, fingerprinting and disclosure of criminal records.

REQUIREMENTS FOR ADMITTANCE TO THE EXAMINATION:

NOTE: All applicants must meet the education and/or experience requirements for this examination by the final filing date. Qualifying experience may be combined on a proportionate basis if the requirements stated below include more than one pattern and are distinguished as "Either I" "Or II" etc. For example, candidates possessing qualifying experience amounting to 50% of the required time of Pattern I and additional experience amounting to 50% of the required time of pattern II may be admitted to the examination as meeting 100% of the overall experience requirement.

EITHER I

In the California State Service: (a) 12 months of experience performing the duties equivalent in level of responsibility to the class of Program Technician II or Supervising Program Technician I; or (b) 30 months of experience performing the duties equivalent in level of responsibility to the class of a Program Technician.

OR II

Three years of experience in a governmental or private agency performing duties which provide knowledge of the regulations and policies of the State of California governing the specified program area within the department for which the examination is being administered.

THE POSITION

This is the superjourney level in this series. Under general direction and with very little day-to-day supervision, incumbents act as an expert staff resource responsible for consultation in the most sensitive and complex program areas and/or are involved in the development of major Program Technician work processes. Assignments at this level may require fieldwork on a regular basis.

Positions exist in Sacramento.

EXAMINATION INFORMATION

Candidates may test only once during a 12-month period.

This examination will consist of a qualifications appraisal interview only. In order to obtain a position on the eligible list, a minimum rating of 70.00% must be attained in the interview. **COMPETITORS WHO DO NOT APPEAR FOR THE INTERVIEW WILL BE DISQUALIFIED.**

Qualifications Appraisal Interview – Weighted 100.00%

Scope:

- A. Knowledge of:
 - 1. Modern office methods, equipment and procedures.
 - 2. Appropriate laws, rules, regulations, and policies of the State of California governing the specified program area within the State Treasurer's Office.
- B. Ability to:
 - 1. Perform clerical and technical work.
 - 2. Follow directions.
 - 3. Evaluate situations accurately and take effective action.
 - 4. Learn and apply laws, regulations, procedures, and policies.
 - 5. Make arithmetic calculations with speed and accuracy.
 - 6. Read and write English at a level required for successful job performance.
 - 7. Meet and deal tactfully with the public, co-workers and/or clients either face-to-face or by telephone.
 - 8. Work independently with minimal direction.

ELIGIBLE LIST INFORMATION

A departmental promotional eligible list will be established for the department listed above. Names of successful competitors will be merged onto the list in order of the final scores, regardless of date. Eligibility expires 12 months after it is established.

Veterans Preference points are not granted in promotional examinations.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

GENERAL INFORMATION

It is the candidate's responsibility to contact the Testing Unit in Sacramento (916) 653-3100 three days prior to the written test date if he/she has not received his/her notice.

For an examination without a written feature, it is the candidate's responsibility to contact the Testing Unit in Sacramento, (916) 653-3100 three weeks after the final filing date if he/she has not received a progress notice.

If a candidate's notice of oral interview or performance test fails to reach him/her prior to the day of the interview due to a verified postal error, he/she will be scheduled upon written request.

Applications are available at State Personnel Board offices, local offices of the Employment Development Department and the State Treasurer's Office.

If you meet the requirements stated on the reverse, you may take this examination, which is competitive. Possession of the entrance requirement does not assure a place on the eligible list. Your performance in the examination described on the other side of this bulletin will be compared with the performance of the others who take this test, and all candidates who pass will be ranked according to their scores.

The State Personnel Board reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service law and rules and all competitors will be notified.

Examination Locations: When a written test is part of the examination, it will be given in such places in California as the number of candidates and conditions warrant. Ordinarily, oral interviews are scheduled in Sacramento, San Francisco, and Los Angeles. However, locations of interviews may be limited or extended as conditions warrant.

Eligible Lists: Eligible lists established by competitive examination, regardless of date, must be used in the following order: (1) subdivisional promotional, (2) departmental promotional, (3) multidepartmental promotional, (4) servicewide promotional, (5) departmental open, (6) open. When there are two lists of the same kind, the older must be used first. Eligible lists will expire in from one to four years unless otherwise stated on this bulletin.

Promotional Examinations Only: Competition is limited to employees who have a permanent civil service appointment. Under certain circumstances, other employees may be allowed to compete under provisions of Rules 234, 235 and 235.2. State Personnel Board Rules 233, 234, 235, 235.2 and 237 contain provisions regarding civil service status and eligibility for promotional examinations. These rules may be reviewed at departmental personnel offices or at the Information Counter of State Personnel Board offices.

General Qualifications: Candidates must possess essential personal qualifications including integrity, initiative, dependability, good judgment, and ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.

Interview Scope: If an interview is conducted, in addition to the scope described on the other side of this bulletin, the panel will consider education, experience, personal development, personal traits and fitness. In appraising experience, more weight will be given to the breadth and recency of pertinent experience and evidence of the candidate's ability to accept and fulfill increasing responsibilities than to the length of his/her experience. Evaluation of a candidate's personal development will include consideration of his/her recognition of his/her own training needs; his/her plans for self-development; and the progress he/she has made in his/her efforts toward self-development.

High School Equivalence: Equivalence to completion of the 12th grade may be demonstrated in any one of the following ways: (1) passing the General Educational Development (GED) test; (2) completion of 12 semester units of college-level work; (3) certification from the State Department of Education, a local school board, or high school authorities that the candidate is considered to have education equivalent to graduation from high school; or (4) for clerical and accounting classes, substitution of business college work in place of high school on a year-for-year basis.

STATE TREASURER'S OFFICE

Testing Unit • 915 Capitol Mall, Room 538 • Sacramento, CA 95814 • Telephone: (916) 653-3100
TDD Phone: (916) 654-9922

California Relay (Telephone) Service for the Deaf or Hearing-impaired:
From TDD phones: 1-800-342-5966
From Voice phones: 1-800-342-5833

TDD is Telecommunications Device for the Deaf and is reachable only from telephones equipped with a TDD device.